

SHEPARD VT COURSE OUTLINES

Be Amazing or Go Home Course Outline

Course 1: Be Amazing

- Chapter 1 – Introduction
- Chapter 2 – You Are Amazing
- Chapter 3 – Anatomy of Amazement
- Chapter 4 – From Misery to Amazement
- Chapter 5 – The 7 Amazement Habits

Course 2: Amazing People Show Up Ready To Amaze

- Chapter 1 – Show Up Ready to Amaze
- Chapter 2 – Work on Lombardi Time
- Chapter 3 – Remember: You're Always on Stage
- Chapter 4 – Look Beyond the Clock
- Habit No. 1 Activity

Course 3: Amazing People Are Proactive

- Chapter 1 – Be Proactive!
- Chapter 2 – Create a Predictability Positive Experience
- Chapter 3 – Think Outside the Rulebook
- Habit No. 2 Activity

Course 4: Amazing People Want Feedback

- Chapter 1 – Ask Directly for Feedback
- Chapter 2 – Rate Yourself
- Chapter 3 – Fulfill the Promise
- Chapter 4 – Commit to Constant, Never-Ending Improvement
- Habit No. 3 Activity

Course 5: Amazing People Take Personal Responsibility

- Chapter 1 – Own It! Take Personal Responsibility
- Chapter 2 – A Common Purpose
- Chapter 3 – It's Not My Fault – But Now It's My Problem
- Chapter 4 – Go the Extra Mile
- Chapter 5 – Never Make an Excuse
- Habit No. 4 Activity

Course 6: Amazing People Are Authentic

- Chapter 1 – Mean What You Say
- Chapter 2 – Get to “Yes,” Get to “And”
- Chapter 3 – Show R-E-S-P-E-C-T
- Chapter 4 – Personalize It!
- Chapter 5 – Share an Atkins Moment
- Habit No. 5 Activity

Course 7: Amazing People Turn Moments of Misery into Moments of Magic

Chapter 1 – Turn It Around

Chapter 2 – Find the Why

Chapter 3 – Don't Avoid Complaints ... Manage Them

Chapter 4 – Spot the Competition's Moments of Misery

Habit No. 6 Activity

Course 8: Amazing People Habitually Focus on Excellence

Chapter 1 – Make Excellence a Habit

Chapter 2 – Cultivate the Leadership Mindset

Chapter 3 – Sweep Like Beethoven Plays Piano

Habit No. 7 Activity

Course 9: Final Farewell

Chapter 1 – Mediocrity is the Enemy of Amazing

Chapter 2 – Congratulations

Final Farewell